

Website Accessibility Statement

This website is run by Hexham Town Council. We want everyone who visits our website to be able to access the full range of services available, regardless of their skill or technology. For example, that means you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 200% without the text spilling off the screen
- Navigate the website using just a keyboard
- Navigate the website using speech recognition software
- Listen to the website using a screen reader
- The text and pictures will reflow when you change the size of the browser window

We've also made the website text as simple as possible to understand.

AbilityNet (<https://mcmw.abilitynet.org.uk/>) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website aren't fully accessible, as most older PDF documents aren't fully accessible to screen reader software.

What to do if you can't access parts of this website

Please email clerk@hexhamtowncouncil.gov.uk or call 01434 609575.

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond, please contact the Equality Advisory and Support Service (EASS) (<https://www.equalityadvisoryservice.com/>)

Technical information about this website's accessibility

Hexham Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is fully compliant with the Web Content Accessibility Guidelines version 2.1 (<https://www.w3.org/TR/WCAG21/>) AAA standard.

Non accessible content

The content listed below is non-accessible for the reasons given.

PDFs and other documents:

Many of our older PDFs and Word documents don't meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader.

This doesn't meet WCAG 2.1 success criterion 4.1.2 (name, role value).

The accessibility regulations don't require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

How we tested this website

This website was launched and tested in October 2019. The test was carried out by ICT Digital.